

Organisation	Number
Medical help/SAMU - <i>For all Emergency calls, the caller must:</i> <ul style="list-style-type: none"> • <i>State the location where assistance is needed</i> • <i>State their name and telephone number</i> • <i>State what happened, and if it is still happening</i> • <i>State how many people need help</i> • <i>State if there are weapons involved</i> 	15
Police/Police Nationale (Gendarmerie)	17
Fire & accident/Sapeurs Pompiers	18
SOS - all services (calling from a mobile) <i>The number 112 can be dialled to reach emergency services - medical, fire and police - from anywhere in Europe. This Pan-European emergency number 112 can be called from any telephone (landline, pay phone or mobile cellular phone). Calls are free. It can be used for any life-threatening situation, including: Serious medical problems (accident, unconscious person, severe injuries, chest pain, seizure); Any type of fire (house, car) or Life-threatening situations (crimes). Operators in many countries can answer the calls not only in their national language, but also in English or French. If the caller does not know where he is, the operator will identify where the person making the call is physically located and will pass it to the emergency authorities so that these can help immediately.</i>	112
SOS - all services (hearing assisted)	114
Emergency Shelter for the homeless	115
Child in danger (child protection)	119
Missing Child Emergency: Sea & Lake (calling from land)	116 000
Find a duty pharmacy (in French) Enter or validate your area postcode when prompted; then chosen the time a pharmacy is required when prompted. The details of available pharmacies are given. (Via the web - website http://www.3237.fr)	32 37
Centre Antipoisons de Marseille	04 91 75 25 25
Church "Safeguarding Officer"	
SOS Help, an English-language helpline in Paris: Available from 3 to 11pm daily all year long. This is not a 24/7 emergency services number.	01 46 21 46 46
SOS Drug/Alcohol Addiction:	113
Public services hotline (toll number):	39 39
Rape hotline:	08 00 05 95 95
Victims of violent crime hotline:	08 10 09 86 09
AIDS helpline:	08 00 84 08 00
Drug addiction helpline:	08 00 23 13 13
Hepatitis information helpline:	08 00 84 08 00
Red Cross:	08 00 85 88 58
Lost / stolen credit cards:	08 92 70 57 05
Lost / stolen cheque books:	08 92 68 32 8

Note: (All 08 numbers are toll-free)